



FCm Travel Solutions Products & Services

- 1 A One Stop Shop for all Domestic, Trans Tasman and International air fares, as well as Hotel, Rental cars, Visa's, Insurance and more!
- 2 Reservations for all ferries, coach and train requirements in New Zealand and overseas
- 3 Booking of transfers and any other additional requirements both in New Zealand and overseas
- 4 24/7 Emergency Support Service
- 5 Travel Programs tailored to your company needs – with your specified objectives of cost savings, service levels and product agreements identified
- 6 Processing and delivery of departure tax and completion of Departure Cards
- 7 Foreign Exchange and Travellers Cheques
- 8 Free Ticket Delivery throughout New Zealand
- 9 Group Travel Specialists
- 10 Conference and Events Specialist Services
- 11 Passport and Visa Assistance and Processing
- 12 Pro-active Account Management, including preferred supplier negotiations
- 13 Online Booking Solution customised to client policy and suppliers
- 14 Automated Approval Process
- 15 Online Reporting developed in line with client cost centre structure
- 16 Consolidated Invoice encompassing all travel related purchases both domestic and international
- 17 Charge back arrangements with suppliers
- 18 Provision of monthly newsletter and industry updates
- 19 Security and safety advice along with travel tips
- 20 Annual traveller profile review
- 21 Cost reduction objective tailored to a strategic partnership plan
- 22 Management of corporate airline memberships
- 23 Management of frequent flyer memberships and bookings
- 24 Automated Management of all Unused Tickets
- 25 Access to global FCM sites in 57 countries
- 26 Dedicated leisure travel consultants